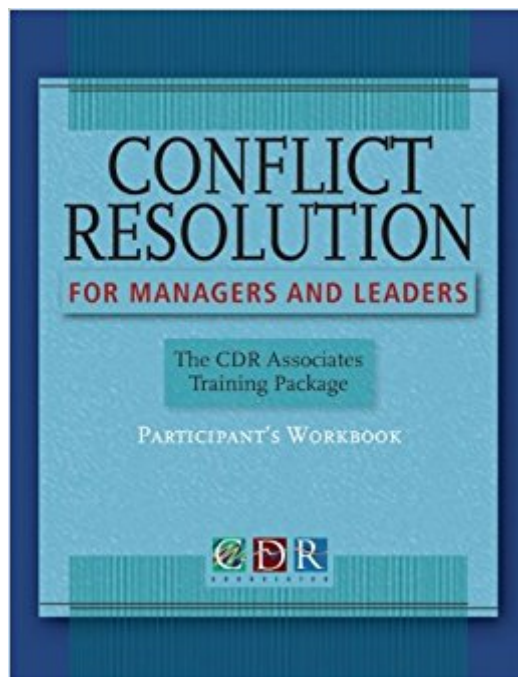




The book was found

Conflict Resolution For Managers And Leaders, Participants Workbook: The CDR Associates Training Package



Synopsis

CDR Associatesâ™ training programs have been recognized throughout the world for their high-quality, effective, and innovative approaches to handling conflict in diverse workplace settings. Conflict Resolution for Managers and Leaders offers you a proven program that will help you learn the key concepts and skills in conflict management, negotiation, and dispute resolution. The Participantâ™s Workbook is designed to make you a better leader and manager by equipping you to address conflict with confidence. Â Conflict Resolution for Managers and Leaders is filled with information and interactive exercises to help you develop practical skills in a fun and engaging manner. This workbook contains the information you need to participate in the CDR training program. Although the comprehensive program consists of eight modules, your trainer may customize the session by using select modules.

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